

# **2009 St. Maries Farmers Market Ground Rules**

1. Market hours are 3 pm to 6 pm on Friday afternoon. Vendors will register with the Market Manager prior to setting up. Pre-assigned spaces will be held until 2:15 pm on market days, after that time the space may be re-assigned for the day. Out of fairness and respect for all customers no sales before 3 pm. Selling will begin at 3 pm and end at 6 pm (as signaled by the market manager with a bell) any sales already in progress will be completed. Vendors will vacate area by 1 hour after close of market.
2. All vendors must comply with rules, guidelines and policies.
3. Vendor tables and other equipment/structures must be kept within assigned area (max. 12' x 12') with walking room between each space. All vehicles must be parked in the adjacent lot after unloading. Assigned space and contents must be maintained and used in a safe manner. Display arrangements/structures must not block access to, or view of, other vendors' space. The Association is not responsible for damage or loss of property. Market space must be kept free of refuse and cleaned up after market closes.
4. All vendors will post a sign identifying the name of the farm/business represented and where it is located. It is recommended that signs not be smaller than 12" x 24" in size. Signs will be displayed before sales begin.
5. Product should be clearly marked with the price either by individually tagging the items or by posting a sign listing all items and prices. To ensure quality all vendors must label where their products are grown or produced. Only state certified scales are allowed to sell items by weight at the market. All vendors are required to follow the Panhandle Health District regulations.
6. Produce may not be advertised as "organic" unless it is certified or registered organic. Current organic certification must be displayed and a copy on file with the Association and Market Manager.
7. The Market Manager may inspect all products. Products with rot, defects, disease, insects, or fail to meet market requirements may be rejected for sale.
8. Vendors and their representatives are required to wear shirts and shoes at their booth during market hours. The market may provide music, however, individual vendors may not play music.
9. All children of vendors must stay within the vendor's space. The Association will not be responsible for their safety or whereabouts.
10. No pets are allowed in the market area (vendor or customer). The only exceptions are seeing-eye dogs, dogs for the hearing impaired, or other disability assistance dogs.
11. Vendors and their representatives are expected to conduct themselves in a safe and courteous manner at the market. Hawking (calling attention to your product in loud, repetitive, public manner) is discouraged and may be limited or prohibited by the Market Manager. Any language or behavior considered deleterious to the market will be grounds for denial of the vendor's permit to sell.
12. The consumption of alcoholic beverages or any controlled substance while at the market is prohibited. Any market vendor or representative who is under the influence while at the market will be expelled from the market. Smoking is discouraged on market grounds.
13. Customers who have a legitimate complaint about the product they purchase should be given a full refund or replacement of equal value. It is the market's policy to satisfy the customer and to promote good will by being generous with products. If produce is overripe and must be consumed the same day, the customer must be informed in advance. If a customer wishes to exchange only a partial bag of produce, only partial credit is due. Complaints that seem unfounded or excessive may need to be mediated by the Market Manager or executive board.
14. The Market Manager represents the vendors and is the final authority on market day. However, the Market Manager may poll the vendors present prior to making a determination regarding compliance with rules, guidelines and policies during market. Grievances will be brought to the executive board. Violators will have one written notice. The second infraction will result in termination from participation in the market for the remainder of the season.